

Support for you during recovery

Your recovery

One of the purposes of CTP insurance is to support you in your recovery. Your path to recovery can be affected by many things, and therefore everyone's recovery is different. Many people can recover from their injuries within months, while others may take longer to recover if their injury is more serious.

If you've been injured in a motor vehicle accident, it's important to see a medical practitioner as soon as possible. Your medical practitioner will assess your injury and may recommend treatment for you.

To make a claim, you are required to have a medical practitioner complete a CTP Insurance Claims Medical Certificate. In some cases, you may provide other medical reports to establish your injuries and their cause.

Returning to work

Research shows that getting back to work and your normal activities, even if you have not completely recovered, can promote your overall health. It's also helpful to remain connected to your community and take part in your normal activities, if you are able to do so.

Keeping active and connected has been shown to assist with recovery from injury. If you are concerned about whether a particular activity is safe for you, you should always speak with your medical practitioner.

We can support you to return to health and resume your daily activities following an injury. This may include referring you to an Occupational Rehabilitation Provider to assist in developing a health recovery plan. We'll work with you and your medical professionals to develop a return to health plan to help you get on with your life. Additionally, depending upon your injury circumstances, we can also provide job seeking support, re-training, return to education and other activities that you may have been undertaking before your accident.

Once you have lodged a claim, providing us with as much detail as possible upfront will help ensure your claim is processed quickly and efficiently. Your Claims Consultant will inform you of the details required. While we are investigating who is at fault in the accident, we may consider approving funding for reasonable and necessary costs associated with your accident-related injuries.